

ANNUAL REPORT

Fiscal Year FY 2017

July 1, 2016 – June 30, 2017

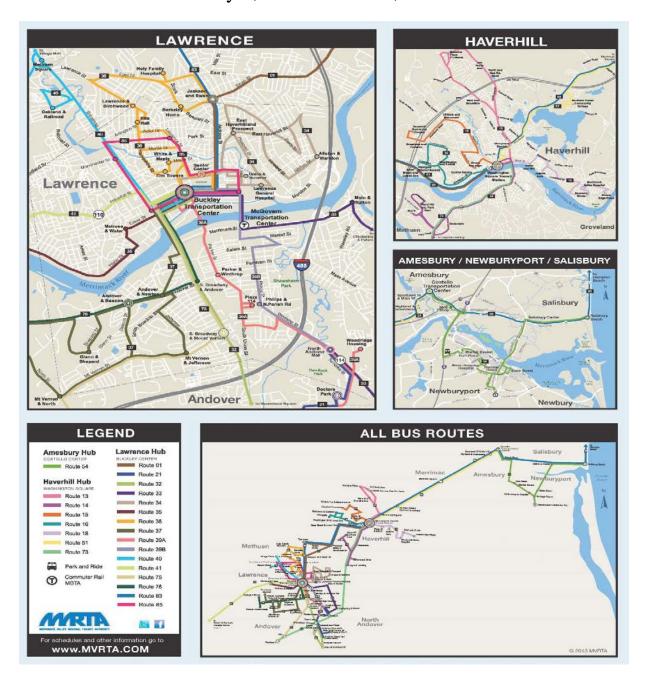


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Message from the Chairperson

On October 11, 1974 the chief elected officials from the Cities of Lawrence and Haverhill and the Towns of Methuen, North Andover and Merrimac met and voted to form the Merrimack Valley Regional Transit Authority. In that first year following the enactment of Chapter 161B of the Massachusetts General Laws, the enabling statute that authorized the formation of Regional Transit Authorities, four other RTAs were formed thus making the MVRTA one of the original five Authorities established under this new statute. In establishing the MVRTA, recognition was given that a locally formed and locally controlled organization would be available to assist member cities and towns in providing public transportation services that would best meet local needs and in the construction and management of the infrastructure to support these services.

The local officials that comprise the MVRTA Advisory Board are well aware of the need to maintain essential public transportation services. The Board also recognizes that the provision of services to member cities and towns is a cooperative effort involving member communities, the Commonwealth of Massachusetts and the Federal Government.

The regional foundation of the MVRTA has allowed member communities to work together to provide both public transportation services and infrastructure that are needed in support of the economic, educational, recreational, social development of the Merrimack Valley.

Mayor Daniel Rivera City of Lawrence Chair, MVRTA Advisory Board

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MVRTA ADVISORY BOARD

Member/Municipality Representative

Amesbury Mayor Kenneth Gray (Member)

Evan Kenney (Designee)

Andover Andrew P. Flanagan, Town Manager (Member)

Paul Materazzo (Designee)

Boxford Charles J. Costello, Chairperson, Board of Selectmen (Member)

Georgetown Joseph Bonavita, Chairman, Board of Selectmen (Member)

Michael Farrell, Town Administrator (Designee)

Groveland Michael N. Wood, Chairman, Board of Selectmen (Member)

Haverhill Mayor James Fiorentini (Member)

David S. Van Dam (Designee)

Lawrence Mayor Daniel Rivera (Member)

Merrimac Andrew Connor, Chairperson, Board of Selectmen (Member)

J. Leonard Bachelder (Designee)

Methuen Mayor Steven N. Zanni (Member)

Kathleen B. Colwell (Designee)

Newbury Geoffrey Walker, Chairman, Board of Selectman (Member)

Newburyport Mayor Donna Holaday (Member),

Patricia Moore (Designee) 7/1/2016 – 4/30/2017 Paul O'Brien (Designee) 5/1/2017 – 6/30/2017

North Andover Andrew W. Maylor, Town Manager (Member)

Eric Kfoury (Designee)

Rowley Joseph Perry, Chairman, Board of Selectmen (Member)

Salisbury Neil J. Harrington, Town Manager (Member)

Christine Lindbergh (Designee)

West Newbury David W. Archibald, Chairman, Board of Selectmen (Member)

MVRTA STAFF

Joseph J. Costanzo, Administrator Mary Ann Bergeron, Director of Finance

Priscilla Schiavoni, Administrative Assistant 7/1/2016 – 3/10/2017 Philip Clayton, Administrative Assistant 3/10/2017-6/30/2017

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Accomplishments In Fiscal Year FY 2017

A. <u>Capital Accomplishments</u>

1. Five Year Capital Program

The Authority updated its 5 Year Capital Improvement Program for the period FY 2017-2021. Included are the purchase of replacement buses and vans, ongoing planning support, and replacement of support vehicles.

2. <u>Transportation and Economic Development</u>

a. **Preliminary Design of Intermodal Parking Facility in the City of Newburyport** Efforts to achieve the 30% final design were completed. The City will finance the remaining effort to achieve 100% Final Design.

3. Implementation of Other Capital Items

The following projects were implemented during the fiscal year:

1. Bus Replacement

During the fiscal year, the MVRTA received six new buses. These new buses replaced 6 Model Year 2004 transit buses.

2. Van Addition

At the end of the fiscal year, the MVRTA received delivery of six new vans, financed through RTACAP. These new vans would augment the 16 vans presently being used for service.

3. Real Time Bus Location Project

During the fiscal year a RFP was issued to procure a Real Time Bus Location System. A contract was awarded to Swiftly, Inc. to provide this system which would be operational in the first quarter of FY 2018.

4. Replace Engines in Eight 2011 Buses

A contract was signed with Cummins, Inc. to provide new engines to replace existing engines in 8 model year 2011 transit buses.

5. Replace Revenue Collection Equipment

During the fiscal year a RFP was issued to procure new revenue collection equipment for the McGovern Transportation Center and the Haverhill Intermodal Parking Facility. A contract award was made to Wescor, Inc. Installation of this equipment would take place in FY 2018, first quarter.

B. Planning Accomplishments

1. Metropolitan Planning/MPO Process

The MVRTA continued to provide input, review, and comment on various planning documents including the Unified Planning Work Program and four-year Transportation

Improvement Program and the Regional Transportation Plan. Meetings of the Merrimack Valley Metropolitan Planning Organization were also attended during the fiscal year.

2. State Wide Public Transit Process

During the fiscal year the MVRTA participated in meetings of the Massachusetts Association of Regional Transit Authorities which covered such issues as State funding of Public Transportation. Also included in this process was continued discussions and meetings with MassDOT staff concerning RTA funding and administrative matters.

C. <u>Marketing Accomplishments</u>

The following activities were undertaken during the fiscal year:

- 1. Service on four holidays was advertised
- 2. Continued outreach to community organizations
- 3. New system map was reprinted due to increase in demand
- 4. Informational poster with system map and frequently asked questions was completed/distributed
- 5. MVRTA presence on Facebook; Twitter continued; social media policy added
- 6. Continued with preparations to develop a redesigned website
- 7. Customer service guide, route map/schedules were updated
- 8. Language Assistance Service available for Chinese/Vietnamese translations.

D. <u>Emergency Response/Security</u>

1. During the fiscal year, the Authority maintained its emergency response capability in a state of readiness. The Authority's Mass Casualty/Evacuation assets consists of one Ambubus, two Evacuation buses, and two Evacuation vans.

E. Administrative Accomplishments

1. During the Fiscal Year, the Advisory Board adopted a FY 2018 Budget to take effect on July 1, 2017. Grants for operating and capital funds were filed with the Federal Transit Administration and were approved, the FY 2016 Annual Audit was prepared and accepted by the Advisory Board and posted to the Authority's website, borrowings were completed to finance operations, and the Five-Year 2018-2022 Capital Plan was prepared and adopted by the Advisory Board.

FY 2018 Program

The following activities will be undertaken during FY 2018:

Administrative Activities

Complete all administrative activities including such items as the FY 2017 Annual Report, complete the FY 2017 Annual Audit, adoption of FY 2019 Annual Budget, filing of required Federal Transit Funding Applications, prepare the FY 2019 -2023 Capital Plan, and complete borrowings to finance operations.

Capital Activities

Initiate and complete capital projects contained in the FY 2018 element of the 2018 – 2021 capital plan.

Planning Activities

Participation in the Transportation Planning process through attendance at Metropolitan Planning Organization meetings, review and comment will be provided on various planning documents, FY 2018 – 2021 Transportation Improvement Program, the FY 2018 Unified Planning Work Program. Efforts will continue on addressing statewide transit issues through participation in the Massachusetts Association of Regional Transit Authorities.

Marketing Activities

The 2018 - 2019 Marketing Plan would continue to be implemented through outreach efforts to various community organizations, expanding locations for MVRTA service material, update the transit system map, update the MVRTA website, re-market Boston Commuter Services and implement the Real Time Bus Location System.

Special Projects Activities

During the fiscal year, the MVRTA will update its 2012 Strategic Plan, and update the Regional Transit Plan.

APPENDIX A

Overview of the MVRTA

- I. Introduction
- II. Important Features
- III. Description of Service

OVERVIEW

OF

MERRIMACK VALLEY REGIONAL TRANSIT AUTHORITY

I. INTRODUCTION

In addition to the Massachusetts Bay Transportation Authority (MBTA), which provides public transportation to the Greater Boston area, public transportation in Massachusetts is provided by a network of 15 Regional Transit Authorities (RTAs) enabled in 1974 with the passage of Chapter 161B of the Massachusetts General Laws. RTA's are body politics and political subdivisions of the Commonwealth. Chapter 161B defines the overall structure and functioning of RTAs. The Merrimack Valley Regional Transit Authority (MVRTA) was established on October 11, 1974. It was one of the original transit authorities created by Chapter 161B of the Massachusetts General Laws.

MVRTA began service in Fiscal Year 1976 in the City of Haverhill and expanded over the next three years to include the City of Lawrence and the Towns of North Andover, Methuen, and Andover. Ten neighboring communities (Boxford, Groveland, Merrimac, Newbury, Rowley, Amesbury, Newburyport, West Newbury, Salisbury and Georgetown) also joined the Authority. Presently, the communities of Haverhill, Lawrence, Andover, North Andover, Methuen, Merrimac, Amesbury, Newburyport, Boxford, Groveland, Salisbury, Georgetown, West Newbury, and Newbury receive service.

II. IMPORTANT FEATURES OF THE MVRTA

There are several innovative features incorporated into the original legislation that provide for local control in the development of the local service design. These important features are described below.

A. Self-Selecting Membership

Cities and towns are free to choose to join or not join MVRTA. Member communities can also vote to withdraw from MVRTA or switch to another Authority. This discontinuation or change in membership can be made by a vote of residents at a regular election. It should be noted, though, that while this option exists, no community has actually felt the need to withdraw from MVRTA. This ability to fully control community participation in MVRTA is an example of local control.

B. Local Control of Service Design and Community Assessments

In addition to being able to control their membership in MVRTA, cities and towns also determine the type and level of service they receive. As appropriate, communities can request fixed route service, paratransit service, or both, and can specify the days and hours of operation and other level of service features. Member communities therefore pay only for the service they specifically request. Communities may even elect to receive no service and be assessed no share of operating costs.

C. Requirement for Contracted Operations

Chapter 161B also requires MVRTA to contract for the operation of service and, periodically, the management and operation of fixed route service and paratransit is competitively purchased.

D. MVRTA Funding

MVRTA services are funded by a combination of federal, state and local subsidies and revenues generated from fares and other miscellaneous sources such as advertising on transit vehicles. The primary sources of public capital and operating funds which are currently utilized by the MVRTA are described below, along with the mechanism by which state and local funds are distributed to the MVRTA.

1. Federal Funding – Capital/Operating Assistance

The Federal Transit Administration (a division of the U.S. Department of Transportation) funds public transportation services through a number of discretionary and formula grant programs. The principal source of Federal Assistance is:

a. USC Sec. 5307: Urbanized Area Formula Program
Capital funds are provided for the purchase of vehicles and equipment, and the
construction and rehabilitation of garages, terminals and other facilities. Capital
funds may be used to subsidize preventive maintenance costs and the cost associated
with Americans with Disabilities Act Service. These grants provide up to 80% of the
costs of a capital project and for preventive maintenance and ADA expenses; the
remaining costs of a capital project are required to come from non-federal sources.
Operating Assistance is also available through this program up to 50% of the net cost
of the service.

2. State and Local Funding – Operating Assistance

- a. With the passage of the Transportation Finance Bill in June 2013, State Operating Assistance is now present fiscal year funded. State Assistance is made available in three payments during the fiscal year.
- b. The local share of the MVRTA's service is assessed upon the member cities and towns by the State Treasurer, and then deducted from the distribution of local aid made by the State Comptroller to the communities through the "cherry sheets." Proposition 2 ½ limits the growth in local assessments to 2.5% of the previous year's assessments, excluding any increase due to the institution of new services.

When the MBTA "forward funding" legislation was passed in calendar year 2000, the MBTA District was expanded to include 190 cities and towns. This expanded district includes all Merrimack Valley communities. This expansion was designed to broaden the assessment base of the MBTA. Included in this legislation, however, was the provision that a 100% credit be given by the MBTA to any community within a RTA district receiving RTA services. As an example, in FY 2017 Community A has a RTA assessment of \$100 and a MBTA assessment of \$50, then Community A receives a 100% credit and no MBTA assessment. Conversely, Community B has a RTA assessment of \$100 but a MBTA assessment of \$150, then Community B receives a credit for \$100, and pays the MBTA \$50. However, in Community B's case, there is the option to add \$50 more of MVRTA service and receive the 100% credit.

c. State Funding – Capital Assistance State assistance for MVRTA capital projects is available through a program financed with state transportation bond funds: the Regional Transit Authority Capital Assistance program (RTACAP).

RTACAP, which was begun in 1986, funds projects such as the purchase or rehabilitation of vehicles and the construction or renovation of facilities. MVRTA, with access to federal capital assistance, has used RTACAP funds to provide the non-federal share (typically 20%) of capital projects.

III. Description of Services

The MVRTA provides several types of transportation service for its member communities. This includes fixed route service, paratransit service for seniors and persons with disabilities, a seasonal bus route to Salisbury and Hampton Beach, and commuter service to Boston. Each of these services is described below.

A. Local Fixed Route Bus Service

The MVRTA fixed route bus system is comprised of 24 routes serving the communities of Lawrence, Haverhill, Methuen, Andover, North Andover, Merrimac, Amesbury, Newburyport, and Salisbury. Five different types of fixed route service are provided, as follows:

- 17 local routes
- 4 intercity (Haverhill/Lawrence; Lawrence/Lowell; Haverhill/Amesbury; and, Amesbury/Salisbury)
- 1 seasonal route (Lawrence, Methuen, Haverhill, Merrimac, Amesbury to Salisbury and Hampton Beach).
- 2 weekday employment routes in Lawrence and Haverhill providing service to major employers such as Raytheon and the IRS.

The MVRTA was one of the first transit authorities in the State to embrace the policy of providing fixed route bus service that is accessible to persons with disabilities. Long before the 1990 Americans with Disabilities Act, the MVRTA committed to purchasing buses that were wheelchair-lift equipped. As a result, starting in 1988, all of the MVRTA's fixed route buses have been lift-equipped, and the service is fully accessible to persons with disabilities.

B. Transportation for Seniors and Persons With Disabilities

To better serve persons with disabilities who are unable to use fixed route bus service and for senior citizens, the MVRTA offers EZ Trans Service, a shared-ride van service.

C. Ring and Ride Service

This flexible service is provided in the towns of Georgetown, Groveland, Boxford, Newbury, and West Newbury and serves the general population and persons over 60, respectively, depending on the community.

D. Ring and Ride Route 42, 22, and 14

This flexible service is provided along former bus Routes 42 in Methuen and 22 in Andover, and Route 14 in Haverhill.

E. Commuter Bus Service to Boston

- a. Commuter Bus Service from the Methuen Park and Ride, McGovern Transportation Center in Lawrence, Shawsheen Square and Faith Lutheran Park and Ride in Andover to Boston is provided on weekdays with four inbound and five outbound trips. Buses leave the Methuen Park & Ride at 6:00, 6:30, 7:00, and 7:15 a.m. and return from Boston at 4:45, 5:00, 5:15, 5:30, and 6:00 p.m.
- b. Commuter Bus Service from the West Mill in North Andover to Boston is provided on weekdays with one inbound trip to Boston leaving at 6:20 am and one outbound from Boston leaving at 5:30 pm.

F. All Service Information is available at www.mvrta.com

APPENDIX B

Service Information

- A. Local Bus Service
 - 1. Service Information
 - 2. Ridership by Route FY 2013 FY 2017
- **B.** Special Services Trips by Community
- C. Ring & Ride Trips by Community
- **D. Boston Commuter Service Information**
- E. Fare Schedule FY 2017

A. Local Bus Service

1. Service Information

		Actual FY 2017	Projected FY 2018
1.	Number of buses	50	50
2.	Number of buses with wheelchair lifts/ramp	50	50
3.	Number of buses in service:		
	Weekdays (peak hours)	40	40
	Saturdays	21	21
	Sunday	21	21
4.	Revenue miles	1,447,783	1,460,484
5.	Number of passengers	2,157,133	2,200,275

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RIDERSHIP BY ROUTE

			III DI ROC			
	ROUTE	FY 13	FY 14	FY 15	FY 16	FY17
Haverhill						
Based	13 North Ave./ Main					
Routes	Street	48,437	54,063	63,475	79,317	77,438
	14 Ward Hill/ Bradford	30,886	31,368	30,843	34,457	36,242
	15 Hilldale Ave.	23,077	23,115	23,291	37,308	37,993
	16 Washington Street	34,277	36,397	37,373	42,490	41,799
	18 Riverside	30,491	31,782	27,780	31,552	34,868
	51 Hav/Newburyport	122,358	117,888	109,127	104,789	98,160
	53 Newburyport Summer			214	570	731
	54 Ames/Nbpt/Salis	88,047	82,776	83,123	83,538	82,541
	56 NECC Express	0	13,795	10,174	5,867	6,147
	TOTALS	377,573	391,184	385,400	419,888	415,919
Lawrence Based						
Routes	01 Law/Haverhill	344,473	362,949	409,174	429,312	400,056
	32 Andover	98,461	98,999	108,986	113,476	112,642
	33 North Andover	79,829	90,089	93,803	95,162	88,995
	33A N. A. Shuttle	1,099	1,518	2	0	0
	34 Prospect Hill	89,974	86,043	88,402	91,151	83,717
	35 Water Street	101,620	101,251	106,139	110,700	102,930
	36 Holy Family Hospital	117,820	116,408	115,936	115,131	108,671
	37 Beacon Street	101,049	98,750	107,472	128,373	116,313
	39A Colonial Heights	138,216	133,943	126,456	135,506	127,499
	39B Philips Street	103,192	106,539	132,254	129,500	114,667
	40 Methuen Square	102,734	112,705	124,061	132,376	123,735
	41 Lawrence/Lowell	244,943	262,904	287,695	297,929	281,547
	85 Lawrence Downtown	0	0	30,867	38,412	35,290
	TOTALS	1,523,410	1,572,098	1,731,247	1,817,028	1,696,062
Employme nt	Haverhill	15,186	12,498	11,118	10,992	11,311
Routes	Lawrence	4,923	6,755	5,584	5,124	4,510
	76 River Road	7,495	15,827	19,729	4,254	0
	TOTALS	27,604	35,080	36,431	20,370	15,821
Andover Route	21 Andover Shuttle	21,965	22,039	19,208	23,728	25,103
Summer Route	83 Salisbury/Hampton	4,115	3,880	3,631	4,944	4,228
	TOTALS	1,954,667	2,024,281	2,175,917	2,285,958	2,157,133

B. Special Services Trips: EZ Trans Service

ADA

NON ADA

	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
Amesbury	2,381	2,280	2,858	3,800	4,368	1,204	523	611	357	259
Andover	2,758	2,822	2,203	3,242	3,030	383	656	528	586	537
Haverhill	13,385	12,937	13,162	12,970	15,655	382	536	679	480	483
Lawrence	5,990	6,786	5,715	6,611	7,018	769	738	938	707	467
Merrimac	1,345	1,348	1,066	1,748	2,257	38	62	60	104	129
Methuen	14,686	14,868	14,861	12,976	14,425	8,529	7,857	5,759	6,308	5,798
Newburyport	1,231	1,307	876	845	853	75	53	14	19	6
N. Andover	3,769	3,417	4,557	3,653	3,428	954	1,070	1,259	854	585
Salisbury	1,745	1,877	1,203	1,667	2,382	273	328	86	133	324
TOTALS	47,290	47,642	46,501	47,512	53,416	12,607	11,823	9,934	9,548	8,588

TOTAL ADA /NON-ADA

	2013	2014	2015	2016	2017
Amesbury	3,585	2,803	3,469	4,157	4,627
Andover	3,141	3,478	2,731	3,828	3,567
Haverhill	13,767	13,473	13,841	13,450	16,138
Lawrence	6,759	7,524	6,653	7,318	7,485
Merrimac	1,383	1,410	1,126	1,852	2,386
Methuen	23,215	22,725	20,620	19,284	20,223
Newburyport	1,306	1,360	890	864	859
N. Andover	4,723	4,487	5,816	4,507	4,013
Salisbury	2,018	2,224	1,289	1,800	2,706
TOTALS	59,897	59,484	56,435	57,060	62,004

C. Ring and Ride (Trips Provided)

SERVICE	FY 13	FY 14	FY 15	FY 16	FY 17
Georgetown	2,988	3,240	2,853	3,126	2,802
Groveland	1,610	1,903	1,012	840	2,211
Boxford	625	466	325	14	190
West Newbury	143	115	62	142	223
Rte 42 Methuen	360	401	338	372	359
Rte 22 Andover	0	0	0	0	0
Newbury	616	448	923	1,003	1,302
Rte 54 Newburyport	6	5	0	0	25
Salisbury	0	209	154	300	270
Rte 28, Salem NH	0	209	126	229	1,090
Route 14			100	106	58
TOTAL	6,348	6,787	5,793	6,132	8,530

D. Boston Commuter Bus (Methuen, Lawrence, Andover)

	FY 2013	FY 2014	FY 2015	FY 2016	<u>FY 2017</u>
Weekdays of Service	250	250	252	255	255
Revenue Hours	5,167	4,391	4,804	5,027	4,923
Revenue Miles	56,985	73,266	80,299	85,278	83,823
<u>Passengers</u>	63,470	63,207	62,634	63,703	60,527

Boston Commuter Bus (North Andover)

	FY 2015	FY 2016	<u>FY 2017</u>
Weekdays of Service	61	254	252
Revenue Hours	183	1,009	1,004
Revenue Miles	4,184	20,544	20,250
Passengers	360	1,924	2,577

FARE SCHEDULE FOR FY 2017

<u>Service</u>	Fare <u>Category</u>		Fares way)
A. Local Bus			
	Full Fare	\$	1.25
	Senior Citizens Age 60 and over	\$.60
	Transportation Disabled	\$.60
	Students — ages 13 - 17		
	on school days from		
	7 - 8:30 a.m. and 2 - 3:30 p.m.	\$.60
	Children — ages 6 - 12	\$.60
	Children — ages 5 and under with an adult		Free
	Transfers		Free
	Salisbury Beach (seasonal July-August)	\$	2.00
	Hampton Beach (seasonal July-August)	\$	3.00
	Passes 31 Day Unlimited Ride Full Fare Half Fare Full Fare Day Pass Half Fare Day Pass	\$ \$	
	Stored Value Fares Adult Senior / Disabled Salisbury Beach Hampton Beach		1.00 .50 2.00 3.00

ATTACHMENT B-7

(continued)

One Way Cash Fare

B. EZ Trans

1. ADA Service

a.Trip within 3/4 mile bus corridor

\$2.00 (1)

(Service Area: Lawrence, Methuen, Andover, No. Andover, Haverhill, Amesbury, Newburyport, Merrimac,

Salisbury)

b.Trip <u>between</u> any community within

\$2.00 (1)

3/4 mile bus corridor

(1) Ticket books are available for 10 or 20 rides priced at \$20 or \$40 respectively

2. Non ADA Service

a. Trip within a community

by zone (2)

b.Trip between any community

bv zone (2)

(See fare schedule below)

(2) \$3.00 Travel within one zone; **10 and 20 ride ticket books are being sold through**Councils on Aging or by mail for \$2.00 per ticket or \$20 and \$40 per book

EZ TRANS NON-ADA SERVICE FARE SCHEDULE EFFECTIVE 7/1/02 CASH FARE (One Way)

					No.			
	Hav	Law	Meth	And.	And.	Ames.	Nbpt	Merrimac
Haverhill	3.00	5.00	5.00	5.00	5.00	5.00	5.00	3.00
Lawrence	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
Methuen	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
Andover	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
No. Andover	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
Amesbury	5.00	9.00	9.00	9.00	9.00	3.00	3.00	5.00
Newburyport	5.00	9.00	9.00	9.00	9.00	3.00	3.00	5.00
Merrimac	3.00	5.00	5.00	5.00	5.00	5.00	5.00	3.00

Zone A: Lawrence, Methuen, Andover, No. Andover

Zone B: Haverhill, Merrimac

Zone C: Amesbury, Newburyport

C. Ring & Ride

 Rte. 42 West Methuen Ring & Ride Service, Rte. 22 Andover/Ballardvale
 Ring & Ride Service: Georgetown, Groveland Boxford, West Newbury, Newbury

D. Commuter Bus

 Cash Fare
 \$6.00

 Pass (10-ride)
 \$5.00

 Stored Value
 \$5.00

APPENDIX C

PROGRAM FOR MASS TRANSPORTATION

A. <u>Bus Service</u>

Various improvements have been identified in the 2014 MVRTA Regional Transit Plan for the Fixed Route Bus Service provided to member cities and towns. Available financing will need to be secured before these improvements are implemented.

- Route 36, Holy Family- realignment of Route 36 back to its original configuration: realignment of
 this Route however is heavily dependent upon restoration of the Route 38. Therefore any
 proposed changes must occur in tandem.
- Extend evening span of service to 9:00PM on weekdays.
- Extend evening span of service to 7:00PM on Saturdays.
- Increase Weekend frequencies on all Haverhill based Routes to 60 minutes with clock face schedules.
- Improve weekday frequencies on all Lawrence based routes to 30 minute service all day until 7:00PM; between 7:00PM-9:00PM, service will be hourly.
- Improve Saturday frequency on Routes 01and 41 to 30 minutes all day.

NEW ROUTES:

- Route 38 Hampshire Street- this Route will be restored back to its original alignment which will allow Route 36 to be restored back into its original alignment as well.
- Route 42 West Methuen- This Route will originate at Buckley Transportation Center and service the following areas: Common Street, Broadway, Haverhill Street, Merrimack Plaza, Green Street, Lowell Street, Hampshire Street, Charles Street, Pleasant Street, Pleasant Valley Street and the Loop.
- Route 57 Newburyport Downtown Shuttle- this Route will provide service between Port Plaza and the Newburyport Commuter Rail Train Station via High Street, Anna Jacques Hospital and Downtown Newburyport.

The following identified needs have re-entered the planning process for more refined review and analysis:

- Provide transportation to accommodate second and third shift employment
- Provide more intra-community circulators in other communities for example, Amesbury,
 Newburyport, Salisbury (similar to Route 85 in Lawrence)
- Improve Inter-Regional travel with more direct service, for example, Lawrence to Newburyport.
- Bus service along the Route 133 corridor in Andover
- Public transit service on Route 114 (Middleton, Danvers, Peabody, Salem)

B. <u>Elderly and Disabled Transportation</u>

Continue provision of ADA and Non – ADA service in MVRTA communities receiving fixed route service in FY 2018.

C. Ring and Ride

Continue to provide this service and review during FY 2018.

D. <u>Boston Commuter Service</u>

Continue provision of service to Boston during FY 2018